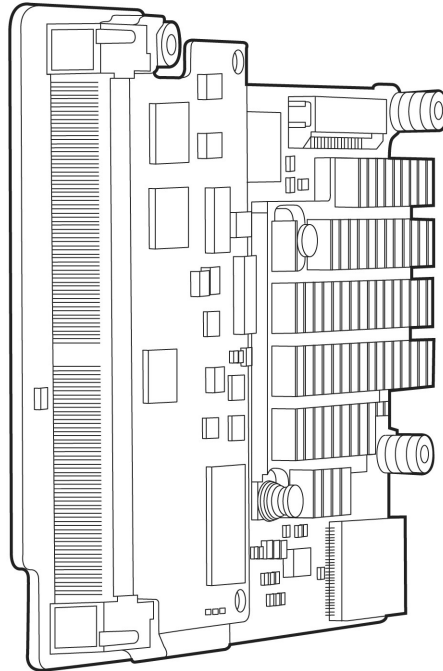


Overview

The HP Smart Array P721m is a PCI-Express (PCIe) 3.0 mezzanine card supporting direct attached and Shared SAS Storage for the HP ProLiant Gen8 BladeSystem servers. It provides new levels of reliability, connectivity, and storage performance for HP Gen8 Blade servers through its support of the latest SCSI technology and advanced RAID capabilities. The P721m can support up to 227 zoned direct attached SAS or SATA hard drives per controller. This controller can support tape drives, shared storage (up to 4 P2000 G3 SAS array systems), and direct attach to D2600, D2700, D6000 and MDS600.



What's New

- Support for HP MSA2040 Storage

Models

HP Smart Array P721m/2G FBWC 4-ports Ext Mezzanine SAS Controller

650072-B21

HP Smart Array P721m/512 4-ports Ext Mezzanine SAS Controller

655636-B21

NOTE: HP Smart Array P721m/512M Controller is only for shared storage connectivity. For connecting D2600/D2700/D6000 or MDS600, one must use P721m/2G FBWC controller.

NOTE: HP Smart Array P721m/2G FBWC controller comes with Smart Array Advanced Pack 2.0 and HP SmartCache features enabled by default

Standard Features

The Smart Array Advantage

HP's innovative design and integration work within the Smart Array family of products creates customer value that is unmatched in the industry. Use of Smart Array products across multiple applications results in a much lower Total Cost of Ownership (TCO) than any other server storage RAID product. The HP Smart Array family brings an unparalleled return on investment.

Data Compatibility. Data Compatibility with all Serial Smart Array controllers allows simple and easy upgrades any time needs for higher performance, capacity, and availability increase.

Consistent Configuration and Management Tools. All Smart Array products utilize a standard set of management and utility software. These tools minimize Total Cost of Ownership (TCO) by reducing training requirements and technical expertise necessary to install and maintain HP server storage.

Pre-Failure Warranty. Pre-Failure Warranty means Systems Insight Manager not only reports when a drive is going to fail but allows replacement of failing drives prior to actual failure. For complete details, consult the HP Support Center or refer to your HP Server documentation.

Key Features

- Storage interface (SAS/SATA)
 - Eight (8) 6Gb/s SAS physical links distributed equally across 4 external 2x ports to support up to 4 6Gb/s SAS Switches
 - 6 Gb/s SAS technology delivers up to 600 MB/s theoretical bandwidth per physical link.
 - 6 Gb/s SATA technology delivers up to 600 MB/s theoretical bandwidth per physical link for directly attached SATA drives.
 - Mix-and-match SAS and SATA drives to the same controller. Deploy drive technology as needed to fit the computing environment.
 - Support for SAS tape drives, SAS tape autoloaders and SAS tape libraries.
- RAID controller features
 - 512 MB or 2 GiBytes cache
 - RAID 0, 1, 10, 5, 50, 6, 60, 1 ADM, 10 ADM
 - **NOTE: RAID for Shared Storage is controlled by the controller of the array.**
 - Recovery ROM protects against ROM corruption.
- Smart Array PCIe mezzanine card that connects to a HP 6Gb/s SAS BL Switch through the c-Class enclosure high-speed mid-plane supporting shared SAS storage.
- 2 GiBytes Flash Backed Write Cache (FBWC) provides read ahead caching and write back caching with indefinite write cache data retention in the case of unexpected power outage.
- Software consistency on most current shipping Smart Array family products: HP SmartStorage Administrator, HP Systems Insight Manager, and HP Intelligent Provisioning. The HP Smart Storage Administrator configures and manages a host of Smart Array controllers and other storage devices using a single interface. It replaces the HP Array Configuration Utility (ACU) with an updated design and configuration enhancements.
- The HP SSD Smart Path feature included in the Smart Array software stack improves SSD read performance by bypassing the Smart Array firmware for the optimal performance path to the SSD.
- The HP SmartCache licensed feature is a controller-based read caching solution in a DAS environment that caches the most frequently accessed data ("hot" data) onto lower latency SSDs to dynamically accelerate application workloads. HP Smart Cache license is not required on P721m with 2GiBytes FBWC. HP Smart Cache requires a minimum of 1 GiByte FBWC.

Standard Features

Online Management Features

- Online array expansion
 - Online capacity expansion
 - Online logical drive extension
 - Online RAID level migration
 - Online stripe size migration
 - Online mirror split, recombine, and rollback
 - Online and high performance offline Rapid Parity Initialization (RPI)
 - Unlimited global online spares assignment
 - User selectable expand and rebuild priority
 - User selectable RAID level and stripe size
 - User selectable read and write cache sizes
 - Supports Predictive Spare Activation
-

Performance

- Eight (8) 6Gb/s SAS physical links distributed across 4 external 2x ports which supports up to four 6Gb/s SAS Switches
 - 6Gb/s SAS (600MB/s theoretical bandwidth per physical link)
 - PCIe 3.0
 - Up to 2 GiBytes Flash Backed Write Cache
-

Capacity

- Dependent upon attached arrays. See drive enclosure QuickSpecs for details
-

Availability

Provides increased server uptime by providing advanced storage functionality:

- Online RAID level migration between any RAID levels
 - Online stripe size migration
 - Online capacity expansion
 - Online logical drive extension
 - Online active drive replacement
 - Unlimited global online spare
-

Fault Prevention

The following features offer detection of possible failures before they occur, allowing preventive action to be taken:

- S.M.A.R.T.: Self Monitoring Analysis and Reporting Technology first developed at HP detects possible hard disk failure before it occurs, allowing replacement of the component before failure occurs.
 - Drive Parameter Tracking monitors drive operational parameters, predicting failure and notifying the administrator.
 - Dynamic Sector Repairing continually performs background surface scans on the hard disk drives during inactive periods and automatically remaps bad sectors, ensuring data integrity.
 - Smart Array Cache Tracking monitors integrity of controller cache, allowing pre-failure preventative maintenance.
-

Standard Features

Fault Tolerance RAID Descriptions

Keeps data available and server running while a failed drive is being replaced; two fault tolerance configurations are supported for the internal connections including:

- **RAID 6** (Advanced Data Guarding): Supported with a minimum of 4 drives. This allocates two sets of parity data across drives. This level of fault tolerance can withstand a double drive failure without downtime or data loss.
- **RAID 60**: Supported with a minimum of 8 drives. This volume is composed of two or more RAID 6 sub-volumes (parity groups) where data is striped across each parity group as if it were a single physical drive. Each RAID 6 parity group can sustain up to two drive failures without incurring data loss.
- **RAID 5** (Distributed Data Guarding): Supported with a minimum of 3 drives. This allocates one set of parity data across drives. This level of fault tolerance can withstand a single drive failure without downtime or data loss.
- **RAID 50**: Supported with a minimum of 6 drives. This volume is composed of two or more RAID 5 sub-volumes (parity groups) where data is striped across each parity group as if it were a single physical drive. Each RAID 5 parity group can sustain a single drive failure without incurring data loss.
- **RAID 1 & 10** (Drive Mirroring): Supported with a minimum of 2 drives. This allocates half of the drive array to the data and the other half to the mirrored data, providing two copies of the data.
- **RAID 1 ADM & 10 ADM** (Advanced Data Mirroring): Supported with a minimum of 3 drives. RAID 1 ADM creates redundant copies of the data using 3 drives. RAID 10 ADM stripes data across two or more sets of RAID 1 ADM volumes. This level of fault tolerance can withstand a double drive failure within a RAID 1 ADM volume without downtime or data loss.

Fault Recovery

Minimizes downtime, reconstructs data, and facilitates a quick recovery from drive failure:

- **Recovery ROM**: This feature provides unique redundancy that protects from a ROM image corruption. A new version of firmware can be flashed to the ROM while the controller maintains the last known working version of firmware. If the firmware becomes corrupt, the controller will revert back to the previous version of firmware and continue operating. This reduces the risk of flashing firmware to the controller.
- **DRAM ECC** corrects against single bit data and address corruption.

Ease of Use

Consistency and upgradeability on most shipping HP Smart Array products make them unique in the industry:

- GUI based configuration, management and diagnostic software tools
- Common data format between generations of products

HP SmartCache

HP SmartCache is a controller-based read caching solution in a DAS environment that caches the most frequently accessed data ("hot" data) onto lower latency SSDs to dynamically accelerate application workloads. The HP SmartCache architecture is flexible and supports any HP ProLiant Gen8 supported HDD for bulk storage and any HP ProLiant Gen8 supported SSD as an accelerator.

HP SmartCache is deployed and managed using the HP SmartStorage Administrator (HP SSA).

The basic HP SmartCache architecture is comprised of the following three elements:

- **Bulk storage**: The first element is the bulk storage device, which is any supported HDD attached to the HP Smart Array controller.

Standard Features

- **Accelerator:** The second element, the accelerator, is a faster/lower latency SSD device that caches data.
- **Metadata:** The final element is metadata, information held in a relatively small storage area that maps the location of information residing on the accelerator and bulk storage devices.

For more information please visit www.hp.com/go/smartcache

HP SSD Smart Path

The HP SSD Smart Path feature included in the Smart Array software stack improves Solid State Disk (SSD) read performance. With up to 4x better SSD read performance, HP SSD Smart path chooses the optimum path to the SSD and accelerates reads for all RAID levels and RAID 0 writes. It is configurable through the HP SmartStorage Administrator providing seamless management with the Smart Array architecture. HP SSD Smart Path is ideal for read intensive workloads and is included as a base feature on HP Smart Array P-series controllers. The following operating systems are supported by the HP SSD Smart Path feature:

- Microsoft Windows 2008 Server
- Microsoft Windows 2008 R2 Server
- Microsoft Windows 2012 Server

Compatibility

Supported Servers

HP ProLiant BL420c Gen8
HP ProLiant BL460c Gen8
HP ProLiant BL465c Gen8
HP ProLiant BL660c Gen8

NOTE:

- For BL420c Gen8 & BL460c Gen8 - P721m is a Type B mezzanine .It can only be installed on mezzanine slot 2 which requires a second processor for functionality. The BL420c, BL465c, and BL460c Gen8 can only support one Type B mezzanine.
- For BL465 Gen8 - P721m is a Type B mezzanine and can only be installed on mezzanine slot 2
- For BL660c Gen8 - P721m is a Type B mezzanine. It can only be supported on mezzanine slot 2 and mezzanine slot 3. The BL660c Gen8 can support up to two Type B mezzanines.

NOTE: For more information on internal vs. external connections, please refer to proper blade QuickSpecs please visit: <http://h18000.www1.hp.com/products/quickspecs/division/12534.html>

Operating Systems and Virtualization Software Support for ProLiant Servers

Microsoft Windows Server 2008 with SP2
Microsoft Windows Server 2012
Microsoft Windows Server 2008 R2 with SP1
Microsoft Windows Small Business Server 2011
SLES 10 SP4
SLES 11 SP1
Red Hat Enterprise Linux 5
VMware ESX/ESXi 4.1
VMware ESXi 5.0

NOTE: For more information on HP's Certified and Supported ProLiant Servers for OS and Virtualization Software and latest listing of software drivers available for your server, please visit our Support Matrix at: <http://www.hp.com/go/supportos>.

Software Suite

Most current shipping Smart Array products share a common set of configuration, management and diagnostic tools, including HP SmartStorage Administrator and HP Systems Insight Manager. This software consistency of tools reduces the cost of training for each successive generation of product and takes much of the guesswork out of troubleshooting field problems. These tools lower the total cost of ownership by reducing training and technical expertise necessary to install and maintain HP server storage.

HP Systems Insight Manager

- Powerful server and server options/storage manager tool
- Monitors over 1200 system wide parameters
- Configuration/Diagnostic Utilities

HP SmartStorage Administrator (HP SSA)

- Comprehensive management for HP Smart Storage products
- Simplified and intuitive interface and functionality
- Advanced scripting and diagnostic features

For more information please visit: www.hp.com/go/hpssa

HP Storage Management Utility

- Initial System Configuration Wizard is the easiest and simplest method for configuring the storage system initially.
- Command Line Interface (CLI) for command level method of configuring

Compatibility

- and managing the storage
- Main User Interface for multi server environments that need customization for creation of storage Luns and targets.
- P2000 G3 Arrays can be configured using Storage Management Utility (SMU) or Command Line Interface (CLI) both of which are embedded in the P2000 G3 Array controller firmware.

Service and Support, HP Care Pack, and Warranty Information

Service and Support

HP Technology Services

Capitalizing on HP ProLiant server and HP BladeSystem capabilities requires a service partner who understands your increasingly complex business technology environment. That's why it makes sense to team up with the people who know HP infrastructure hardware and software best - the experienced professionals at HP Services.

Protect your business beyond warranty with HP Care Pack Services

When you buy HP Options, it's also a good time to think about what level of service you may need. HP Care Pack services provide total care and support expertise with committed response choices designed to meet your IT and business need.

HP Foundation Care services offer scalable reactive support-packages for HP servers and software. You can choose the type and level of service that is most suitable for your IT and business needs. HP Proactive Care delivers high levels of system availability through proactive service management and advanced technical response.

Recommended HP Care Pack Services for optimal satisfaction with your HP product

Optimized Care

3-Year HP 6 hour Call to Repair Response, Proactive Care

Combined reactive and proactive support for hardware and software helping optimize your systems and delivering high levels of availability through proactive service management and advanced technical response. Hardware problem resolution to return the hardware in operating condition within 6 hours of the initial service request. A Technical Account Manager, as your single point of contact, will own your call or issue end to end until resolved.

<http://h20195.www2.hp.com/v2/GetPDF.aspx/4AA3-8855EEE.pdf>

HP Installation of ProLiant Add On Options Service

This easy-to-buy, easy-to-use HP Care Pack service helps ensure that your new HP hardware or software is installed smoothly, efficiently, and with minimal disruption of your IT and business operations.

Standard Care

3-Year HP 24x7 4 hour Response, Proactive Care

This service gives you combined reactive and proactive support including rapid access to our Advanced Solution Center to manage and prevent problems and a Technical Support Specialist with a broad level of technical knowledge that will engage with additional technical expertise as needed from HP's vast global resources.

<http://h20195.www2.hp.com/v2/GetPDF.aspx/4AA3-8855EEE.pdf>

HP Installation of ProLiant Add On Options Service

This easy-to-buy, easy-to-use HP Care Pack service helps ensure that your new HP hardware or software is installed smoothly, efficiently, and with minimal disruption of your IT and business operations.

Service and Support, HP Care Pack, and Warranty Information

Related Services

HP Proactive Care Personalized Support - Environmental Option

The Personalized Support option provides an assigned Account Support Manager who can bring best practices from across the industry plus extra technical skills to your IT team. This option is only available as an add-on to HP Proactive Care Support.

HP Proactive Select Service

Provides a flexible way to purchase HP best-in-class consultancy and technical services. You can buy Proactive Select Service Credits when you purchase your hardware and then use the credits over the next 12 months. <http://h20195.www2.hp.com/V2/GetPDF.aspx/4AA2-3842ENN.pdf>

Insight Online/Insight Remote Support

HP Insight Remote Support provides 24 X 7 remote monitoring, proactive notifications, and problem resolution. This comes at no additional cost with your HP solution. Learn more about Insight Remote Support <http://www.hp.com/go/insightremotesupport> and Insight Online <http://h18013.www1.hp.com/products/servers/management/insight-online/index.html>

HP Support Center

Personalized online support portal with access to information, tools and experts to support HP business products. Submit support cases online, chat with HP experts, access support resources or collaborate with peers. Learn more <http://www.hp.com/go/hpsc>

HP's Support Center Mobile App* allows you to resolve issues yourself or quickly connect to an agent for live support. Now, you can get access to personalized IT support anywhere, anytime.

HP Insight Remote Support and HP Support Center are available at no additional cost with a HP warranty, HP Care Pack or HP contractual support agreement.

NOTE: *HP's Support Center Mobile App is subject to local availability

Parts and materials

HP will provide HP-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product QuickSpecs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

The defective media retention service feature option applies only to Disk or eligible SSD/Flash Drives replaced by HP due to malfunction.

For more information

To learn more on HP BladeSystem services, please contact your HP sales representative or HP Authorized ServiceOne Channel Partner. Or visit: www.hp.com/services/bladeSystem.

Service and Support, HP Care Pack, and Warranty Information

Warranty

The warranty for this device is 3 years parts only.

Pre-Failure Warranty: Drives attached to the Smart Array Controller and monitored under Insight Manager are supported by a Pre-Failure (replacement) Warranty. For complete details, consult the HP Support Center or refer to your HP Server Documentation.

Enhancements to warranty services are available through Care Pack services.

NOTE: For more information, visit HP Care Pack Services at:
<http://www.hp.com/services>

Related Options

HP Hard Drives

NOTE: Please see supported HP Disk Enclosure QuickSpecs for a list of compatible hard drives.

http://h18000.www1.hp.com/products/quickspecs/14419_div/14419_div.html

(HP D6000 Disk Enclosure)

http://h18000.www1.hp.com/products/quickspecs/13404_div/13404_div.html

(HP D2600 and D2700 Disk Enclosure)

http://h18000.www1.hp.com/products/quickspecs/13257_div/13257_div.html

(HP MDS600)

HP SAS Switches

HP 6Gb SAS Switch Single Pack for HP BladeSystem c-Class

BK763A

HP 6Gb SAS Switch Dual Pack for HP BladeSystem c-Class

BK764A

NOTE: Please see the QuickSpecs for Technical Specifications and additional information at:

http://h18000.www1.hp.com/products/quickspecs/13960_div/13960_div.html **NOTE:**

Please note that the 6Gb SAS switch should have firmware version 3.0.8.0 or greater to enable support for P721m.

HP c Class Blade Enclosures

HP BLc7000 Configure-to-order 3 In LCD ROHS Enclosure

507019-B21

HP BLc7000 Enclosure with 1 Phase 2 Power Supply 4 Fan ROHS ICE License

507014-B21

HP BLc7000 Enclosure with 1 Phase 6 Power Supply 10 Fan FI ROHS ICE License

507015-B21

HP BLc7000 Enclosure with 3 Phase 6 Power Supply 10 Fan INTL ROHS ICE License

507016-B21

HP BLc7000 Enclosure with 3 Phase 6 Power Supply 10 Fan ENG ROHS ICE License

507017-B21

HP BLc3000 Platinum Enclosure with 4 AC Power Supplies 6 Fans ROHS 8 Insight Control Licenses

696908-B21

HP BLc3000 Platinum Enclosure with 4 AC Power Supplies 6 Fans ROHS Trial Insight Control License

696909-B21

HP BLc3000 Enclosure with 4 AC Power Supplies 6 Fan Full ICE License

508664-B21

HP BLc3000 Enclosure with 4 AC Power Supplies 6 Fan Trial ICE License

508665-B21

HP BLc3000 Enclosure with 2 AC Power Supplies 4 Fan Trial ICE License

536841-B21

HP Disk Enclosures

Disk Enclosures

HP D2000 Disk Enclosures

HP D2600 Disk Enclosure

AJ940A

NOTE: Supports 12 LFF drives, and SAS 6Gb/s and SATA 3Gb/s.

HP D2700 Disk Enclosure

AJ941A

NOTE: Supports 25 SFF drives, and SAS 6Gb/s and SATA 3Gb/s.

NOTE: Please see the supported Disk Enclosure QuickSpecs for a list of compatible hard drives: http://h18000.www1.hp.com/products/quickspecs/13404_div/13404_div.html (HP D2000 Disk Enclosure)

HP D6000 Dual I/O Module Disk Enclosure

QQ695A

NOTE: Please see the supported Disk Enclosure QuickSpecs for a list of compatible hard drives: http://h18000.www1.hp.com/products/quickspecs/14419_div/14419_div.html (HP D6000 Disk Enclosure)

Related Options

HP MDS600 with Dual I/O Modules Disk System	AJ866A
NOTE: Please see the supported Disk Enclosure QuickSpecs for a list of compatible hard drives: http://h18000.www1.hp.com/products/quickspecs/13257_div/13257_div.html (HP MDS600)	
HP MSA 2040 Storage	
HP MSA 2040 SAS Dual Controller LFF Storage	C8S54A
HP MSA 2040 SAS Dual Controller SFF Storage	C8S55A
NOTE: Please see the supported MSA QuickSpecs for a list of compatible hard drives: http://h18004.www1.hp.com/products/quickspecs/14603_div/14603_div.html	

HP P2000 G3 Modular Smart Array Systems

P2000 G3 SAS Controller	
HP P2000 G3 SAS MSA Array System Controller	AW592B
P2000 Chassis	
P2000 Controller-less Chassis (AC-powered)	
HP P2000 LFF Modular Smart Array Chassis	AP838B
NOTE: Will accept one or two controllers or Disk Enclosure I/O modules.	
HP P2000 SFF Modular Smart Array Chassis	AP839B
NOTE: Will accept one or two controllers, not I/O modules.	
Configured Units, 6 Gb SAS Systems	
HP P2000 G3 SAS MSA Dual Controller LFF Array System	AW593B
HP P2000 G3 SAS MSA Dual Controller SFF Array System	AW594B
Disk Enclosures	
HP P2000 Dual I/O LFF Drive Enclosure	AP843B
HP P2000 LFF Drive Enclosure I/O Module (no cable included. Designed exclusively for use with the LFF chassis AP838A to create a single I/O JBOD)	AJ844B
HP D2700 SFF Disk Enclosure, twenty-five 2.5" drive bays (w/ two .5m mini-SAS to mini-SAS cables. Used with single or dual controller LFF or SFF array head)	AJ941B

HP Tape Backup

Tape Autoloaders	
HP StoreEver 1/8G2 LTO-6 Ultrium 6250 SAS Tape Autoloader	COH18A
HP StoreEver 1/8 G2 LTO-4 Ultrium 1760 SAS Tape Autoloader	AK377B
HP StoreEver 1/8 G2 LTO-5 Ultrium 3000 SAS Tape Autoloader	BL536B
Tape Libraries	
HP StoreEver MSL2024 1 LTO-6 Ultrium 6250 SAS Tape Library	COH20A
HP StoreEver MSL2024 2 LTO-6 Ultrium 6250 SAS Tape Library	COH21A
HP MSL2024 1 LTO-5 Ultrium 3000 SAS Tape Library	BL537B
HP MSL2024 1 LTO-4 Ultrium 1760 SAS Tape Library	AK378B
HP StoreEver MSL4048 2 LTO-6 Ultrium 6250 SAS Tape Library	COH23A
HP MSL4048 2 LTO-5 Ultrium 3000 SAS Tape Library	BL538B
HP MSL4048 2 LTO-4 Ultrium 1760 SAS Tape Library	AK380B
HP MSL4048 0-Drive Tape Library	AK381A
HP MSL8048 0-drive Tape Library	AU300A
HP StoreEver MSL8096 2 LTO-6 Ultrium 6250 SAS Tape Library	COH25A
HP MSL8096 2 LTO-5 Ultrium 3000 SAS Tape Library	BL539B

Technical Specifications

Disk Drive and Enclosure	SAS protocol: 6Gb/s, 3Gb/s
Protocol Support	SATA protocol: 6Gb/s, 3Gb/s
SAS Connectors	4 external 2x ports to support up to 4 6Gb/s SAS Switches
SAS Port Link Rate	6Gb/s per physical link
Memory Bus Speed	DDR3-1333MHz and 40-bit wide bus (512MB cache module) or 72-bit wide bus (2GB cache module)
Physical Drives Supported	Up to 227 zoned physical drives
Logical Drives Supported	64 logical drives
Maximum Capacity	Variable depending upon enclosure
Memory Addressing	64-bit, supporting servers memory space greater than 4 GiB (4.4 GB)
RAID Support	RAID 6, 60 (Advanced Data Guarding) RAID 5, 50 (Distributed Data Guarding) RAID 1, 10 (Drive Mirroring) RAID 1 ADM, 10 ADM (Advanced Data Mirroring) RAID 0 (Striping)
Upgradeable Firmware	Flashable ROM with redundant firmware images

Environment-friendly Products and Approach	End-of-life Management and Recycling	Hewlett-Packard offers end-of-life HP product return, trade-in, and recycling programs in many geographic areas. For trade-in information, please go to: http://www.hp.com/go/green . To recycle your product, please go to: http://www.hp.com/go/green or contact your nearest HP sales office. Products returned to HP will be recycled, recovered or disposed of in a responsible manner.
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The EU WEEE directive (2002/95/EC) requires manufacturers to provide treatment information for each product type for use by treatment facilities. This information (product disassembly instructions) is posted on the Hewlett Packard web site at: <http://www.hp.com/go/green>. These instructions may be used by recyclers and other WEEE treatment facilities as well as HP OEM customers who integrate and re-sell HP equipment.

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